

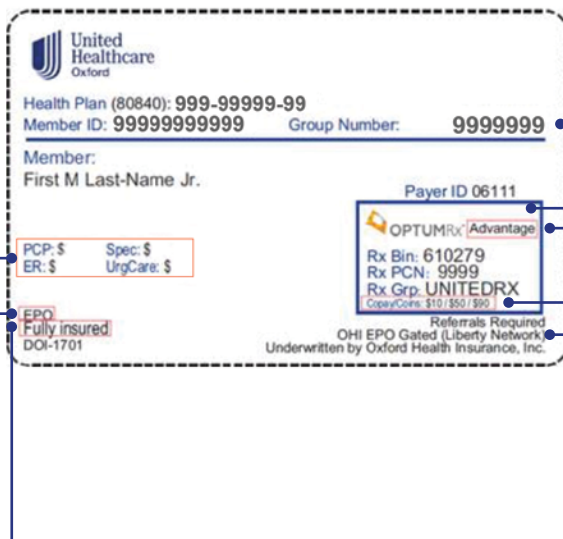


New features of your health plan ID card

New features have been added to the health plan ID card. Below are samples of the card, highlighting areas where the new, additional information appears. Other key information is also identified in the sample images.

Your health plan ID card includes information about you and your coverage. Carry it with you wherever you go, and show it when you visit your doctor or pharmacy so they know how to bill for their services. Remember to destroy your old ID card.

Members with a New York Oxford fully insured plan



Front of the card

Member ID and Group Number

Use these when registering on myuhc.com® or calling with questions. Also, **your providers (e.g., doctor, pharmacy) will need this information from you.**

Your prescription coverage

Your pharmacist will use this to determine which medications are covered.

Formulary*

Prescription copay or coinsurance*

Your plan identifier and plan network

Plan funding type*

Product*

Medical copay or coinsurance



Back of the card

Your member toll-free phone number

For prompt customer service, provide your Member ID to the automated attendant when you call the toll-free member phone number.

Provider website

The provider website for your plan is UHCprovider.com. Please share this information with your provider when you visit.

* New information

Members (plan participants) with a New York Oxford self-funded plan



Front of the card

Member ID and Group Number

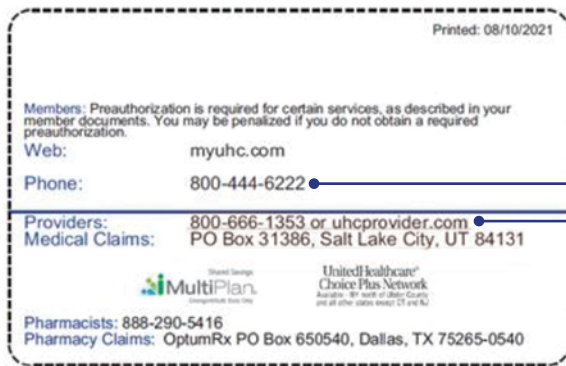
Use these when registering on myuhc.com or calling with questions. Also, **your providers (e.g., doctor, pharmacy) will need this information from you.**

Your prescription coverage

Your pharmacist will use this to determine which medications are covered.

Your plan identifier and plan network

Plan funding type*



Back of the card

Your member toll-free phone number

For prompt customer service, provide your Member ID to the automated attendant when you call the toll-free member phone number.

Provider website

The provider website for your plan is [UHCprovider.com](https://uhcprovider.com). Please share this information with your provider when you visit.

* New information

ID card images are for illustrative purposes only. Your actual ID card will show information specific to you and your plan.

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UnitedHealthcare and Oxford do not discriminate on the basis of race, color, national origin, sex, age, or disability in health programs and activities. We provide free services to help you communicate with us, such as letters in other languages or large print. You can also ask for an interpreter. To ask for help, please call the toll-free phone number listed on your health plan ID card Monday through Friday, 8 a.m. to 6 p.m. ET. TTY users can dial 711.

ATENCIÓN: Si habla español (Spanish), hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al número de teléfono gratuito que aparece en su tarjeta de identificación.

請注意：如果您說中文 (Chinese)，我們免費為您提供語言協助服務。請撥打會員卡所列的免付費會員電話號碼。

알림: 한국어(Korean)를 사용하시는 경우 언어 지원 서비스를 무료로 이용하실 수 있습니다. 귀하의 신분증 카드에 기재된 무료 회원 전화번호로 문의하십시오.

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How to print an ID card or request a replacement.

Oxford plan members can quickly print or request a replacement health plan ID card. Here's how:

- 1 Go to oxfordhealth.com and click on **Members/Prospective Members** then log in (or register if it's your first time visiting the site).
- 2 Once on your home page, click on the **Account Settings** link located at the top, right-hand side of the page.
- 3 Under **Account Settings**, click on the **Request ID Card** link (shown below).
- 4 Follow the directions on the page to either **print an ID card** or **request one by mail**.



On oxfordhealth.com, you can also:

- Check past and current statements and claim status.
- Review eligibility and look up benefits.
- Find a hospital or doctor, including UnitedHealth Premium® designated physicians.
- Compare hospitals at the procedure level.
- Chat with a nurse online in real time.
- Assess and manage your health with Rally®—an online interactive experience.



Visit oxfordhealth.com to learn more about your health plan.



The UnitedHealth Premium® designation program is a resource for informational purposes only. Designations are displayed in UnitedHealthcare online physician directories at myuhc.com®. You should always visit myuhc.com for the most current information. **Premium designations are a guide to choosing a physician and may be used as one of many factors you consider when choosing a physician. If you already have a physician, you may also wish to confer with him or her for advice on selecting other physicians. You should also discuss designations with a physician before choosing him or her. Physician evaluations have a risk of error and should not be the sole basis for selecting a physician.** Please visit oxfordhealth.com for detailed program information and methodologies.

Rally Health provides health and well-being information and support as part of your health plan. It does not provide medical advice or other health services, and is not a substitute for your doctor's care. If you have specific health care needs, consult an appropriate health care professional. Participation in the health survey is voluntary. Your responses will be kept confidential in accordance with the law and will only be used to provide health and wellness recommendations or conduct other plan activities.

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