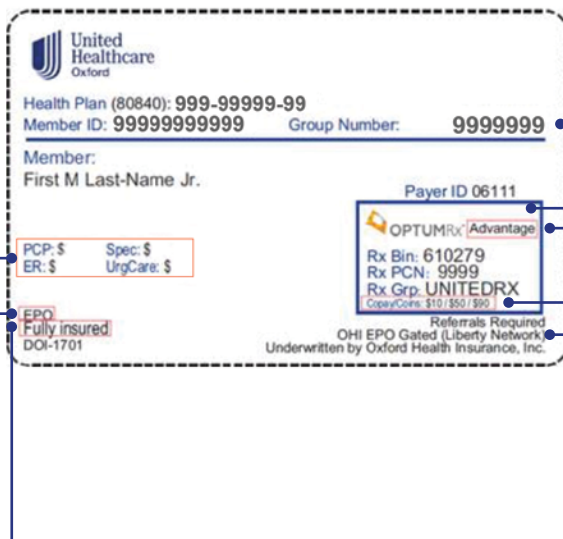# New features of your health plan ID card

New features have been added to the health plan ID card. Below are samples of the card, highlighting areas where the new, additional information appears. Other key information is also identified in the sample images.

Your health plan ID card includes information about you and your coverage. Carry it with you wherever you go, and show it when you visit your doctor or pharmacy so they know how to bill for their services. Remember to destroy your old ID card.

Members with a New York Oxford fully insured plan

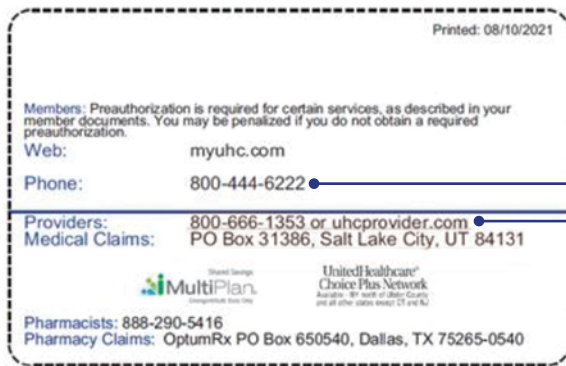### Front of the card

Member ID and Group Number
Use these when registering on **myuhc.com®** or calling with questions. Also, **your providers (e.g., doctor, pharmacy) will need this information from you.**

Your prescription coverage
Your pharmacist will use this to determine which medications are covered.

Formulary*

Prescription copay or coinsurance*

Your plan identifier and plan network

Plan funding type*

Product*

Medical copay or coinsurance

Back of the card

Your member toll-free phone number
For prompt customer service, provide your Member ID to the automated attendant when you call the toll-free member phone number.

Provider website
The provider website for your plan is **UHCprovider.com.**
Please share this information with your provider when you visit.

* New information

Members (plan participants) with a New York Oxford self-funded plan

Front of the card

Member ID and Group Number
Use these when registering on **myuhc.com** or calling with questions. Also, **your providers (e.g., doctor, pharmacy) will need this information from you.**

Your prescription coverage
Your pharmacist will use this to determine which medications are covered.

Your plan identifier and plan network

Plan funding type*

Back of the card

Your member toll-free phone number
For prompt customer service, provide your Member ID to the automated attendant when you call the toll-free member phone number.

Provider website
The provider website for your plan is **UHCprovider.com.**
Please share this information with your provider when you visit.

* New information
ID card images are for illustrative purposes only. Your actual ID card will show information specific to you and your plan.

United Healthcare Oxford

How to print an ID card or request a replacement.

Oxford plan members can quickly print or request a replacement health plan ID card. Here's how:

1. Go to **oxfordhealth.com** and click on **Members/Prospective Members** then log in (or register if it's your first time visiting the site).

2. Once on your home page, click on the **Account Settings** link located at the top, right-hand side of the page.

3. Under **Account Settings,** click on the **Request ID Card** link (shown below).

4. Follow the directions on the page to either **print an ID card** or **request one by mail**.

On oxfordhealth.com, you can also:

- Check past and current statements and claim status.

- Review eligibility and look up benefits.

- Find a hospital or doctor, including UnitedHealth Premium® designated physicians.

- Compare hospitals at the procedure level.

- Chat with a nurse online in real time.

- Assess and manage your health with Rally® — an online interactive experience.

Visit **oxfordhealth.com** to learn more about your health plan**.**

UnitedHealthcare®

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