



Expanding our telehealth portfolio

Aetna® introduces two new virtual care solutions for Professional Employer Organizations (PEOs)

Starting on June 1, 2023, your PEO worksite employees on broad-network plans will have access to CVS Health Virtual Care™ and CVS Health Virtual Primary Care™ services* as of their effective renewal date. And they'll be available to them at \$0 cost sharing.

Worksite employees will access CVS Health Virtual Care and CVS Health Virtual Primary Care through their Aetna HealthSM app and member website or **[CVS.com/Virtual-Care](https://www.cvs.com/Virtual-Care)**.

*CVS Health Virtual Care™ and CVS Health Virtual Health Primary Care™ are not available with all plans or in all contract situs states. Be sure to check with your PEO account team for current availability and ongoing updates. Age restrictions may apply.

Bundled virtual care solutions at a \$0 cost share

1. CVS Health Virtual Care™ services

Provides 24/7 on-demand care. Plus mental health services such as talk therapy and medication management.

2. CVS Health Virtual Primary Care™ services

Creates the opportunity to build a primary care relationship, virtually. Eligible members choose a physician to help them with a wide range of medical needs and ongoing care. This includes preventive care, sick and wellness visits and chronic disease management. A dedicated Care Team, available 24/7 via secure messaging, supports the physician.

Bringing value to clients and worksite employees

These bundled virtual care solutions help clients lower costs and improve workplace productivity. They also offer convenient, affordable care to worksite employees — virtually.

Lower costs

- Members have the option to use virtual care for on-demand needs, instead of going to urgent care or the emergency room. This can offer a better care experience at a lower cost.
- The Care Team can help coordinate in-person care with in-network providers. They can also refer members to Aetna® Care Management for ongoing triage support and health guidance.
- Pharmacists consult with the virtual Care Team on medication reviews. This can help them find lower-cost drug options, if there are any. This may help your worksite employees save money.

Convenient care and workplace productivity

- An electronic health record (EHR) captures visit outcomes. It lets members share visit data with other network providers, including MinuteClinic® locations.
- Anywhere access to care removes the need to travel. So there's less time away from work and family.
- Convenient virtual care services help improve employee well-being. And they may boost retention.

Services offered

	CVS Health Virtual Care™	CVS Health Virtual Primary Care™
Virtual care services	<ul style="list-style-type: none"> On-demand services, including minor illnesses, minor injuries, select women's services, as well as other minor acute care services Minor dermatological services Mental health, including talk therapy and medication management 	<ul style="list-style-type: none"> Primary care services including preventive care, ongoing care management and care coordination
Virtual care team	<ul style="list-style-type: none"> An EHR captures visit data. Network providers (including MinuteClinic locations) can access and share the EHR using Epic®. This helps maintain continuity for a consistent patient experience. 	
	<ul style="list-style-type: none"> Minor dermatological services: Nurse practitioners (NPs) and physician assistants (PAs) Mental health: NPs and licensed therapists that members can search for and select based on bios 	<ul style="list-style-type: none"> Physician-led Care Team Supported by a clinical team of a NP and registered nurse (RN) Inclusion of a pharmacist (where available) who Care Team members can consult with to coordinate care
<p>These new virtual options complement your existing in-person care options.</p>		
In-person care	<ul style="list-style-type: none"> Members can connect to in-person care options in their network, including MinuteClinic locations. MinuteClinic is a walk-in clinic at select CVS Pharmacy®, CVS® HealthHUB™ and Target stores. It is the largest provider of retail health care in the U.S. with over 1,150 locations in 35 states and the District of Columbia (if available and in network). Electronic coordination to high-performing specialists. 	

Talk to your PEO account representative to learn more.

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Aetna®, CVS Pharmacy® and MinuteClinic, LLC (which either operates or provides certain management support services to MinuteClinic-branded walk-in clinics) are part of the CVS Health® family of companies. This material is for informational purposes only.

Refer to [Aetna.com](https://www.aetna.com) for more information about Aetna® plans.

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