



Actively working to get your benefit payout to you

With a Benefit Assistant in your corner, the claims process is easier

If you're a member with a supplemental health plan—like Accident, Critical Illness or Hospital Indemnity—it's good to know you've got Benefit Assist looking out for you. The service, included at no additional cost, is designed to help make sure you get the benefits you're eligible for—and get them easier. **Here's how Benefit Assist does the heavy lifting for you:**



1 Reviewing

A Benefit Assistant will review your eligible medical claims



2 Supporting

If any of your medical claims appear to qualify for a benefit payout from your supplemental health plan, you will receive a call *



3 Connecting

You'll be connected with a claims specialist who will help you submit a supplemental health plan claim on your behalf, so you can get your benefit payout

Automatic payments

Some claims, such as those for Wellness and Hospital Indemnity, may be paid automatically. In those cases, the eligible medical event is identified, and a check is mailed to you without the need to file a claim or be contacted by a Benefit Assistant.

There's no obligation to use Benefit Assist to file your supplemental health plan claim. You have the option to submit your own claim by visiting the member portal at myuhcfc.com or calling 1-866-556-8298.

*Calls may appear on caller ID as WellTok, Unknown or an 888 number.
continued



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United
Healthcare

Questions?

Call **1-866-556-8298**, Monday–Friday, 8 a.m.–8 p.m. ET



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Benefit Assist support requires members to be enrolled in a health plan and supplemental health plan (Accident, Critical Illness or Hospital Indemnity) from UnitedHealthcare. Benefit payments associated with a Supplemental Health Plan Benefit Assist program are subject to eligibility requirements and benefits outlined in your UnitedHealthcare policy.

Specialty benefits and programs may not be available in all states or for all group sizes. Components subject to change. These policies have exclusions, limitations and terms under which the policy may be continued in force or discontinued. For costs and complete coverage details, contact your company or UnitedHealthcare.

UnitedHealthcare Accident Protection product is provided by UnitedHealthcare Insurance Company on form UHCAC-POL-1 (01/12) et al., in Texas on form UHCAC-POL-1-TX (01/12) and in Virginia on UHCAC-POL-1-VA (01/12). The policies have exclusions, limitations, reductions of benefits and terms under which the policy may be continued in force or discontinued. For costs and complete coverage details, call or write your insurance agent or the company. Some products are not available in all states. UnitedHealthcare Insurance Company is located in Hartford, CT.

UnitedHealthcare Critical Illness product is provided by UnitedHealthcare Insurance Company on form UHICI-POL-1 et al., in Texas on UHICI-POL-1 and in Virginia on UHICI-POL-1-VA. Critical Illness coverage is NOT considered "minimum essential coverage" under the Affordable Care Act and therefore does NOT satisfy the mandate to have health insurance coverage. Failure to have other health insurance coverage may be subject to a tax penalty. Please consult a tax advisor. The policies have exclusions, limitations, reductions of benefits and terms under which the policy may be continued in force or discontinued. For costs and complete coverage details, call or write your insurance agent or the company. Some products are not available in all states. UnitedHealthcare Insurance Company is located in Hartford, CT.

UnitedHealthcare Hospital Indemnity product is provided by UnitedHealthcare Insurance Company on policy forms UHIHIP-POL-TX, et al. and UHIHIP-CERT-TX, et al. in Texas and UHIHIP-POL-VA, et al. and UHIHIP-CERT-VA, et al. in Virginia. The product provides a limited benefit for certain hospital indemnity plan benefits. Please note: Hospital indemnity coverage is NOT considered "minimum essential coverage" under the Affordable Care Act and therefore does NOT satisfy the mandate to have health insurance coverage. Failure to have other health insurance coverage may be subject to a tax penalty. Please consult a tax advisor. UnitedHealthcare Insurance Company is located in Hartford, CT.