

Access to medical care, anytime, anywhere



Invest in the health of
your employees

90%

MEMBER SATISFACTION¹

92%

RESOLUTION RATE²

Our General Medical service gives members 24/7 on-demand access to board-certified doctors by phone, video or mobile app. That means no more costly trips to the emergency room for non-emergency conditions or wasted time waiting at the doctor's office.

Members can request a visit and speak with a doctor in minutes from the comfort of their own homes. They can get a diagnosis for a broad array of healthcare issues—from cold and flu, sinus infection, allergies and so much more.

How it works



Register

Members register themselves and their children. Then they fill out a quick general health summary questionnaire



Request a visit

Members request a visit through the phone, we or app. They can have an on-demand doctor visit or schedule one for later



Visit

The consulting physician will ask questions about the member's health, diagnose the condition or problem and provide treatment.



Get a diagnosis

The physician will post a visit summary to the member's file for easy reference, anytime.



I have had multiple employees reach out to thank me for letting them know about Teladoc. Teladoc has helped T-Mobile save more money each year we have been with them. Our ER visits and absenteeism are all down.

T-Mobile HR executive

Benefits

Convenience

Members have 24/7 access to care for a wide variety of skin issues by web or mobile app.

Clinical quality

The U.S. board-certified physicians in our network have an average of 20 years' experience and deliver the highest-quality care—resolving 92% of cases on the first visit.

Value

Teladoc Health's surround-sound engagement approach reaches employees with relevant messages when and where they need them most.

Additional services

Mental Health Care

Access to convenient, confidential and quality mental health treatment by video, available 7 days week.

Dermatology

Access to board-certified dermatologists by web or mobile app who can review imagery and prescribe approved medications within two business days.

Caregiving

Enables members to extend the Teladoc General Medical service to someone they care for with two- or three-way video or phone visits with a licensed doctor.

¹Teladoc Member Satisfaction Survey, 2012-2019

²Veracity Analytics study, 2016

ENHANCE YOUR BENEFITS

Contact your Aetna account manager today

About Teladoc Health: Teladoc Health is transforming the healthcare experience and empowering people everywhere to live healthier lives. Recognized as the world leader in whole-person virtual care, Teladoc Health leverages more than a decade of expertise and data-driven insights to meet the growing virtual care needs of consumers and healthcare professionals.